ORDER FORM
GOODWE WARRANTY EXTENSION Active

Email summission

Warranty extension for GOODWE SS, DS, DT series Solar Inverters.

According to our warranty conditions, the GOODWE replacement device is included in the Active warranty extension: If your device is defective, we will send you a replacement inverter with all the necessary updates at no cost. Our Service Line staff will be glad to provide you with advice and assistance at any time, if you need technical support. Please see our warranty conditions as well.

Simply fill out the order form and fax or e-mail it to us.
Fax number: +86 512 62397972; e-mail address: Service@goodwe.com.cn

I would like to order the GOODWE Active warranty extension with the following conditions:

Series	Type	To 10 years	To 15 years	To 20 years	To 25 years
SS series	GW1500-SS	☐	☐	☐	☐
	GW2000-SS	☐	☐	☐	☐
	GW3000-SS	☐	☐	☐	☐
	GW4000-SS	☐	☐	☐	☐
	GW4600-SS	☐	☐	☐	☐
	GW3600S-UK	☐	☐	☐	☐
	GW3600S-DK	☐	☐	☐	☐
DS series	GW3600-DS	☐	☐	☐	☐
	GW4200-DS	☐	☐	☐	☐
	GW4600-DS	☐	☐	☐	☐
	GW3600D-UK	☐	☐	☐	☐
	GW3600D-DK	☐	☐	☐	☐
DT series	GW06K-DT	☐	☐	☐	☐
	GW08k-DT	☐	☐	☐	☐
	GW10K-DT	☐	☐	☐	☐
	GW12K-DT	☐	☐	☐	☐
	GW15K-DT	☐	☐	☐	☐
	GW17K-DT	☐	☐	☐	☐
DI series	GW3600-DDI	☐	☐	☐	☐
	GW4200-DDI	☐	☐	☐	☐
	GW4200-DDI	☐	☐	☐	☐

*All listed price are ex. VAT

Warranty extension for communication products	To 5years
EzLogger	
EzBee	

Within the 2 years term of the GOODWE warranty, from the date of purchase by the end customer, an extension of this GOODWE warranty is possible.

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Invoice recipient	Last name, first name	
	Company / legal form	
	VAT No.	
	Address	
	Postal code / city	
	Telephone no. in case of further questions	
	E-mail address	

Delivery address (if different from invoice recipient)	Last name, first name	
	Company	
	Address	
	Postal code / city	

Device type		No.	
Device type		No.	
Device type		No.	
Device type		No.	

Signature of purchaser / invoice recipient	Date on which device was purchased by plant operator (Please attach a copy of the invoice)

Until when is a warranty extension possible?
The warranty can be extended at any time during the five-year manufacturer warranty. If you have already extended the warranty, you can extend it again during the initial ten years. It is valid from the purchase date of the inverter by the plant operator.
GOODWE reserves the right to alter these prices.

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I. Warranty Policy

1.This clause applies to Solar Inverters (including assemblies) of GOODWE Power Supply Technology Co., Ltd. (hereinafter referred to as GOODWE).

2.If the inverter malfunctions or becomes inoperative due to a defect in workmanship or material under normal operation as specified in product instruction within warranty period, GOODWE will, at its option:

A. Return to the factory for maintenance;

B. Onsite maintenance;

C. Products Replacement (if original model has stopped in production, GOODWE will provide a replacing device of equivalent value according to model and age.).

3. GOODWE Solar Inverter comes with a standard five-year warranty from the date on purchase invoice (additional provision will be subject to contract, the same below). You have extended this warranty by the period of time listed on page one. If you have an issue, please contact your installer to discuss how to proceed. Of course, you may also contact our GOODWE Service Line if you need help or advice. The warranty period of maintained products continues based on original period. If the period remains less than 3 months, GOODWE will offer a full three-month warranty period to the replaced or maintained parts of products starting from the date of replacement or maintenance.

4.Warranty cards and purchase invoices should be properly kept for further warranty claim.

II. Procedure of Warranty

1. As for products in accordance with warranty policy, basic information in warranty card must be provided. Otherwise GOODWE has the right to deny the services; customer should be responsible for any losses caused by this.

2. GOODWE offers 7*24 hour warranty services with its mature after-sales system.

III. Warranty Exception

The following exceptions are exclusive to this warranty:

1. Product warranty period is expired (excluding additional agreements of warranty extension).
2. Faults or damages due to operations against GOODWE instructions, installation and maintenance requirement.
3. Disassembly, repair or modification by non GOODWE authorized person.
4. Faults or damages due to unpredicted factors, man-made factors, or force majeure.
5. Faults or damages caused by other reasons not related to product quality problem.

IV. Warranty Extension

GOODWE provides warranty extension services for products out of warranty period; extra charges will apply which include labor cost, maintenance cost and material cost.

V. Remarks

1. The above clauses specify that GOODWE shall bear all liabilities for its products. GOODWE will not bear any liabilities except contents in this warranty without written confirmation.

2. As for regions with geographic or traffic obstacles, GOODWE may, according to actual situation, negotiate and determine the location for onsite maintenance service to the customer.

3. Before maintenance, the customer should backup related data and software. GOODWE will not bear consequences and liabilities caused by data lost or system damage.

4. GOODWE will reserve the right of final interpretation of this warranty.