INFINITE ENERGY

WHOLE OF SYSTEM WARRANTY & ONSITE SERVICE

Independent from and in addition to the Product Warranties provided by the component manufacturers and any warranties implied or specified under Consumer Law, Infinite Energy backs all its systems with a full 5 year "Whole of System" warranty which includes on-site rectification.

WHAT IT COVERS:

If during the first five years of operation, your system suffers a fault or defect in relation to the products supplied or the installation workmanship, Infinite Energy will rectify your system at no cost to you.

This covers all related costs in relation to repair and/or replacement of components and the associated on-site labour.

CONDITIONS AND WHAT IS NOT COVERED:

Damage caused to the system by weather or natural events (we recommend that you have your solar system covered under a building insurance policy to cover such events).

Fault or damage caused by external factors or events (for example vandalism).

Faults or damage caused by tampering with or repair or modification by a party other than Infinite Energy.

Items that are visual in nature or do not affect the performance of the system.

Faults or damage caused by the electricity grid.

Non-compliance with operating instructions.

Incidental or consequential loss in relation to a fault or defect.

WHAT HAPPENS AFTER 5 YEARS:

In the event of a fault or defect, you can still rely on the product warranties provided by the manufacturers of the components supplied as part of the system (for example, the 25 year performance warranty associated with Solar Panels).

Infinite Energy is your first point of contact and will provide assistance in obtaining warranty resolution from the relevant manufacturer.

Many of the products we supply come with an on-site labour warranty (proving coverage after 5 years). You should consult the relevant warranty documentation in relation to the specific products you are considering to determine if labour is covered after 5 years. Product Warranty documents are available at www.infiniteenergy.com.au/warrantyinformation